



Pat's Pilates Studio

10 Bell Street, Suite #1, Bellport NY 11713  
(631) 813-0268

# Pat's Pilates Studio Policies

## **Scheduling for Group Classes:**

Classes must be scheduled online and up to 30 days in advance through the Wellness Living Achieve App or our website. [patspilatesstudio.com](http://patspilatesstudio.com)

On our website, click on "book now" which will take you to Wellness Living. Create an account, put in your credit card number and book classes.

**You are responsible for your own schedule and cancelations.** Our classes fill up quickly, so please only schedule yourself for classes you plan to attend. When you early cancel a class or you do not get into a class from the waitlist, the session stays on your account to be used again. **YOU DO NOT GET REFUNDED TO YOUR CREDIT CARD.**

Please check off email or text message on your profile page under CONTACT on Wellness Living Achieve App or their website to receive reminders about your classes and notifications that you were added into a class from the waitlist.

Group sessions expire after 6 months. Private sessions expire after 3 months.

## **Scheduling for Private Sessions:**

Private sessions must be scheduled by contacting us by phone, text, email or on FACEBOOK.

Web: <https://www.facebook.com/pages/Pats-Pilates-Studio/1548574038720974?ref=bookmarks>  
[patspilateseac@gmail.com](mailto:patspilateseac@gmail.com)

Phone: 631 813-0268

email: [Patspilateseac@gmail.com](mailto:Patspilateseac@gmail.com)

We do not accept credit cards for private sessions. Cash or check only. The same 24 hour cancellation policy applies - see below.

## **Late Arrival:**

Please be courteous and show up for your class on time to help minimize distractions for the instructors and other clients. We don't have a lobby, so showing up just five minutes early would be perfect.

## **Cell Phones:**

Please silence your cell phone during class.

## **Perfume and Lotion:**

Please refrain from wearing perfume and lotions when attending class as some people are sensitive to scents. In addition, lotion is difficult to clean off the apparatus.

## **Cancellations:**

We adhere to a strict 24 hour cancellation policy. Cancellations must be done at least 24 hours prior to class or they are considered late. Late cancellations result in the loss of that session. It is your responsibility to cancel your class. DO NOT TEXT OR CALL THE STUDIO AND ASK TO BE CANCELED.

## **Waitlist:**

Since we are a small studio, our classes fill up fast. We encourage you to use the waitlist if a class is full.

You have to pay to go on the waitlist. If you don't get into the class, the paid session can be used again. YOU DO NOT GET REFUNDED TO YOUR CREDIT CARD.

If you get in from the waitlist, you will get a notice by text or email informing you that you got into the class. The least amount of notice you can get is 8 hours informing you that you got into the class. In other words, you can't get the notice an hour before class. It is up to you to check your email and texts.

Also, we have a 24 hour cancellation policy so if you put yourself on the waitlist, be prepared to take the class. If you can't take the class, you must cancel prior to 24 hours.

DO NOT PUT YOURSELF ON MULTIPLE WAITLISTS FOR THE SAME DAY. IF YOU GET INTO MORE THAN ONE CLASS, YOU WILL BE HELD RESPONSIBLE. If you cannot make it to class, please cancel yourself so someone else can take your place.

## **No Show:**

Our classes fill up quickly and often there's a waitlist of clients hoping to get into a class. Please be respectful and cancel your class if you can't attend. Failure to attend a scheduled class without canceling will result in loss of the class credit and an additional \$10 "no show" fee. No exceptions.

**THANK YOU FOR TAKING THE TIME TO READ AND REVIEW  
OUR POLICIES. WE WELCOME YOU AND HOPE YOU HAVE  
AN ENJOYABLE EXPERIENCE AT OUR STUDIO.**